

Staff Survey Results 2024

Question	Redruth	Penzance	Penryn	Truro	St Austell	Average
Satisfaction						
I feel valued as an employee	84%	90%	97%	84%	80%	86.90%
I feel respected	88%	87%	97%	84%	77%	86.33%
My thoughts & opinions are heard	85%	88%	94%	79%	73%	83.99%
I am satisfied with my current work schedule	85%	84%	88%	79%	82%	83.53%
I have a good balance between work & personal life	90%	82%	91%	69%	72%	80.71%
I have job security	90%	82%	97%	76%	80%	85.09%
I have the resources to do my job well	99%	93%	94%	87%	88%	92.07%
I feel supported within my role	97%	0%	0%	0%	0%	19.32%
What I enjoy about my job:						
Working with my clients	100%	97%	100%	97%	100%	98.82%
Feeling part of a team	90%	93%	94%	85%	88%	89.96%
Making a difference to people's lives	99%	97%	100%	100%	100%	99.18%
My pay & benefits	84%	79%	72%	72%	75%	76.49%
My working hours & conditions	85%	78%	91%	74%	73%	80.13%
Using & improving my skills	93%	90%	94%	93%	83%	90.52%
Work is stimulating & challenging	88%	88%	88%	91%	82%	87.22%
Independence	95%	94%	97%	87%	83%	91.31%

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The Organisation						
The organisation shows concern for it's employees	76%	79%	88%	69%	57%	73.77%
My Manager cares about me as a person	88%	90%	94%	85%	73%	85.92%
My work is well organised & my rotas are good	76%	82%	88%	75%	72%	78.53%
I receive useful & constructive feedback	77%	88%	81%	76%	68%	78.31%
I have the opportunity to participate in the goal setting process	75%	78%	88%	78%	67%	77.01%
The organisation respects & values its employees	76%	81%	88%	59%	67%	74.00%
I can trust my Manager	88%	97%	88%	90%	70%	86.35%
I can trust the Organisation	82%	84%	81%	63%	60%	74.03%
I can trust my colleagues	60%	71%	75%	65%	73%	68.77%
I would recommend someone to work for the company	84%	90%	81%	68%	65%	77.54%
Goals & Objectives						
My job requirements & responsibilities are clear	98%	96%	97%	97%	92%	95.78%
The Company clearly communicates its goals & strategies to me	94%	91%	91%	96%	92%	92.67%
I understand how my work directly contributes to the success of the Organisation	98%	93%	97%	94%	95%	95.27%
I understand my role & responsibilities relating to Safeguarding	99%	100%	97%	99%	97%	98.19%

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Opportunities for Growth						
I have opportunities to discuss my professional development	93%	88%	94%	94%	83%	90.52%
My Manager is actively interested in my professional development	93%	91%	94%	93%	78%	89.82%
There is a clear path for job advancement	83%	88%	91%	82%	80%	84.83%
I receive the training I need to do my job well	97%	96%	88%	90%	88%	91.54%
The quality of the training is good	95%	91%	88%	84%	82%	87.92%
Fairness & Respect						
My Manager always treats me with respect	97%	96%	97%	94%	88%	94.30%
My Manager listens to what I say	88%	96%	97%	94%	88%	92.48%
My Manager values my talents & the contribution I make	91%	91%	97%	99%	87%	92.83%
My co-workers care about me as a person	78%	78%	91%	78%	88%	82.65%
My Manager treats all his/her employees fairly & is consistent with his/her approach to everyone	85%	90%	94%	93%	80%	88.27%
Favouritism is not an issue in raises & promotions	78%	91%	97%	82%	82%	86.10%
I receive regular recognition from my Manager	81%	82%	94%	88%	82%	85.34%
I am able to air my views freely without repercussion	81%	88%	94%	87%	82%	86.22%
Performance & Accountability						

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Poor performance is effectively addressed throughout this organisation	86%	87%	94%	71%	77%	82.83%
Senior Management is held accountable for achieving results	80%	81%	94%	69%	75%	79.66%
This organisation has high performance standards	85%	82%	94%	81%	77%	83.78%
My performance is measured to ensure I provide a good service	89%	84%	94%	84%	80%	86.01%